

PRIVACY POLICY

FRAMEWORK

This Privacy and cookie Policy regulates the processing of users' personal data (hereinafter 'User' or 'Users'), collected in the context of the use of the website <https://www.portoenergyhub.pt/> (hereinafter 'website'), by ADEPORTO – Agência de Energia do Porto, legal person number 507 886 550, based at Rua Gonçalo Cristóvão, nº 347, Fr.B Est. 2, 4000-270 Porto (hereinafter "AdEPorto"), as the Controller for the processing.

Respect for privacy of its customers and compliance with legal obligations applicable in this matter is a priority for AdEPorto. Thus, AdEPorto guarantees Users of this website respect for their privacy by taking the necessary measures to protect their personal data.

The availability of personal data implies the knowledge and acceptance of the conditions available in [Terms and Conditions of Use](#).

The Privacy Policy applies exclusively to the processing of personal data carried out by AdEPorto in the context of the purposes set out herein, in which personal information is considered relating to a natural person, of any kind and regardless of their support, which may identify or allow that person to be identified.

1. COLLECTION OF PERSONAL DATA

The User can access, browse and use this Website without providing any personal information. However, the use of certain tools of the site, namely to subscribe to notifications for the purpose of receiving news about the Porto Energy Hub Project, may imply the provision of personal identification data (e.g. name) and contact details (e.g. e-mail).

AdEPorto is the controller for the processing of personal data of website Users, in accordance with and for the purposes indicated in applicable data protection legislation.

The data will thus be processed to allow you to use the website, answer the questions you ask us, as well as to receive communications about the news of the Porto Energy Hub Project.

2. PERSONAL DATA SUBJECTS RIGHTS

Under applicable law and as personal data subjects, the User may at any time request the right of access, rectification and deletion of their personal data as may cancel their consent for the processing of their personal data for the future, where it has been the lawfulness basis of the processing, upon written request to: info@adeporto.eu.

The user's personal data will be deleted if their consent for its storage is requested, if the personal data information to achieve the intended purpose is no longer necessary or if the storage of personal data is unacceptable due to other legal reasons.

For the purposes of exercising your rights you may submit them in writing to the following address: Rua Gonçalo Cristóvão, nº 347, Fr. B Est. 2, 4000-270 Porto.

3. PERSONAL DATA RETENTION

The data is stored and used for the strictly necessary period for the purposes for which it was collected, unless another retention period take place from the direct application of the law.

4. SHARING PERSONAL DATA

AdEPorto may disclose the User's data to entities subcontracted by AdEPorto for the purposes mentioned above, under the terms of the contracts concluded with them.

User data may also be communicated to third parties where transmission is made in compliance with a legal obligation, a resolution of the National Data Protection Commission or another relevant control body, or a court order; or where the communication is carried out to protect Users' vital interests or any other legitimate purpose provided for by law.

5. SECURITY MEASURES

AdEPorto develops its best efforts to protect Users' personal data from unauthorized access. To this end, it uses security systems, rules and other procedures in order to ensure the protection of personal data, as well as to prevent unauthorized access to data, improper use, its release, loss or destruction.

It is, however, the responsibility of Users, to guarantee and ensure that the devices and equipment used to access this website are adequately protected against harmful software, computer viruses and worms.

6. USE AND PRIVACY OF PERSONAL DATA

AdEPorto guarantees the security, privacy and confidentiality of personal and other data provided by its Users.

Users are asked for their express consent to receive information about news that may be of interest to them. This authorisation allows AdEPorto to use your personal data for sending electronic communications of any communication channel.

AdEPorto will not market or share their user database with third parties.

7. RESPONSIBILITY

The maintenance of this website is ensured by AdEPorto. Despite the ongoing effort made by it to ensure the quality of online content and services, we cannot guarantee that all available information is up-to-date and fault-free at the time of consultation.

8. ACCESS AND CHANGES TO THE WEBSITE

AdEPorto reserves the right, absolute and not subject to justification, to suspend, alter, add or remove part of the contents of the website at any time and to restrict the use and accessibility thereof.

9. LINKS TO OTHER WEBSITES

AdEPorto contains links to other sites of interest or partners and is not responsible for the privacy policy, cookie policy or conditions of use of those same sites.

We recommend that when accessing other sites, please refer to all the information and conditions mentioned above.

10. COMPLAINTS

Without prejudice to any other administrative or judicial remedy, the User is entitled to lodge a complaint with the National data protection Authority if they believe that the processing of their data by AdEPorto violates the legal regime in force.

11. QUESTIONS AND SUGGESTIONS

The User may contact AdEPorto on all issues relating to the processing of their data and the exercise of the rights conferred on them by applicable legislation and, in particular, by the current Privacy Policy, through the following contacts:

Telephone: 222012893

E-mail: info@adeporto.eu

Address: Rua Gonçalo Cristóvão, nº 347, Fr. B Est. 2, 4000-270 Porto

12. CHANGES TO THE PRIVACY POLICY AND COOKIE POLICY

AdEPorto reserves the right, at all times, to change these terms of processing personal data. These changes will be properly advertised on the website.

Date of last update: 09/16/2021